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ALL CORRESPONDENCE TO BE ADDRESSED TO THE MUNICIPAL MANAGER

Enquiries: Mr S Nkalanga Reference: 10/1/1

## 12 April 2022 Media Release

## Molemole Local Municipality approves Amended Credit Control measures for Mogwadi and Morebeng towns.

The council of Molemole Municipality has approved the amended credit control and debt collection measures following a request by community of Mogwadi and Morebeng. The municipality has taken note of the hardships experienced by both individual and business ratepayers caused by Covid19 pandemic. The Municipal Council has thus made the amendments to balance the ability of ratepayers to afford the settlement of accounts without compromising the sustainable provision of basic services.

The revised measures are as follows:

- a. Ratepayers are encouraged to visit the municipality to make payment arrangements.
- b. 25% of the current total long outstanding excluding water debts amount as at 31<sup>st</sup> March 2022, shall be discounted after the ratepayer has made upfront payment of 20% of the remaining discounted amount and the submission of the completed and signed Debt Arrangement form before the 30<sup>th</sup> June 2022.
- c. A ratepayer shall make payment arrangements to settle the remaining balance within a maximum of twenty four (24) months.
- d. If the ratepayer defaults on arrangement, the municipality will disconnect other services for the Ratepayer, with immediate effect, until the amount due is paid. No reconnection fees will be charged after payment.
- e. Ratepayers are expected to continue paying for the monthly consumption bill, together with the agreed amount to settle the outstanding balance.
- f. The amended credit control and debt collection measures will be implemented with effect from the 08<sup>th</sup> April 2022.

For any further enquiries please contact Mr. Sfiso Nkalanga (Deputy CFO) on 015 501 2317

Issued by Communications Unit 015 501 2364

Vision: A developmental people driven organization that serves its people"

Mission: To provide essential and sustainable services in an efficient and effective manner.